

More in-depth exam prep - eg. answer guides for all exam questions - More content depth in a number of areas Editorial Reviews: - Read the book, took the online course and test, PASSED. - This ITIL exam prep book and course are an invaluable study aid for passing the ITIL Foundation exam. Highly recommended. - I've been an IS project manager for over 10 years. I've studied ITIL materials in preparation, but took no courses or workshops. I studied this book and its accompanying course for 10 days immediately preceding my exam. Read the book about 3 times. - I took the ITIL Foundation exam and got 98% of the questions correct. I think that the study tips in the book and course helped me get about 15-20 questions right that I might have otherwise missed. (your mileage may vary). - The book and course made me confident in sitting the exam, and is the best such book that I've come across. - Worth it especially since you have access to the online learning component as well. - Good focus on ITIL's processes (things important to ITIL Foundation and passing the test that your experience in IT may not help you) - Highly recommended, I passed in one go!

The Courseware package consist out of two publications, TRIM (The Rational IT Model™) Foundation Courseware (ISBN: 978 94 018 0201 7) and TRIM: The Rational IT Model (ISBN: 978 94 018 0052 5). This training consists of two days, which provide preparation for the TRIM Foundation exam. The courseware covers the basics of The Rational IT Model and provides a simpler way for organizations to adapt Service Management as a practice. Apart from the certificate that you will receive when passing the exam, the knowledge you gain during the training about transforming your organization towards a service provider model is significantly more important. You will learn about the foundation of Service Management such as Service structure, service governance, continual improvement and how to connect processes to your existing organization. Certification is an important step in your professional development. TRIM Foundation certificate is specifically aimed at IT professionals and practitioners involved in IT service delivery and managers and consultants who need a basic understanding of the mechanisms in required in delivering IT services, and as criteria for gap analyses. Peoplecert is the certification institute for TRIM Foundation. Would you like to know more about the TRIM Foundation exam? Please visit: www.peoplecert.org

ITIL 4 Exam Prep Questions, -Answers & Explanations700+ ITIL Foundation Questions with Detailed Solutions

The first edition of this book is regarded as a classic in its field. Now, in an expanded and updated version of The Art of Service's book, the authors once again present a step-by-step guide to getting your ITIL v2 Service Managers Certificate. Dramatically increase your chances of passing the exam with this new book. The ITIL V2 managers program may be superseded in a few years in favor of the ITIL V3 intermediate exams. HOWEVER The reason why you should invest in this book NOW and pass your ITIL V2 Managers exam is that this is the path to save time and money and achieve your ITIL Expert status via the ITIL V2 Managers path. There are various ways to achieve your ITIL Expert status, but the quickest path to get there is via the ITIL V2 Foundation - ITIL V2 Manager - ITIL V2-3 Manager Bridge programs. Especially when you attend a Fast Track program for the ITIL V2 Manager Certificate. So for these savvy IT Professionals here is your ITIL V2 Manager exam Preparation book, loaded with hints and tips, exam questions and answers and the key points from the ITIL theory to help you in your preparation for the ITIL V2 Manager Service Support and Service Delivery exams. Preparing for your ITIL

Manager's Exam is a process in itself. You can try and memorize EVERYTHING from your Course, or you can prepare yourself with this book - specifically geared toward you passing your exam. Now - based on years of experience in running ITIL Managers Courses, here is the ultimate ITIL v2 Manager's Exam Preparation Study Guide - so you don't have to create your own study aid. In it you will find detailed factsheets for all processes, mindmaps/table of interprocess relationship for all processes, exam answering tips, as well as a complete practice ITIL Manager Exam for Service Delivery and Service Support, and answering guide. So - you reap from our hard work and years of experience - how effective and efficient is that? This book has everything you will need to do and know to prepare yourself for your ITIL Managers exam. Considering the increasing number of IT Professionals and their Organizations who want to be actively involved in IT Service Management, this book, which paves the way for ITIL Service Managers Certification, should do at least as well as the first edition, which is a bestseller.

Pass your Exam from the first Try

Study Guide and Online Course

For ITIL® V3 Foundation Exam Candidates

Ucertify Guide for Iseeb Exam Bñ0-006

Easy Guide

This Book is the newest book which give you the opportunity of a full preparation and ensures your success in your ITIL® Exam from the first try. This Book is developed according to the official Exam Guide from ITIL, so you can pass the actual ITIL® Certification Exam from the first Try! This book includes the preparation for: ITIL 4 Foundation: The Foundation level is the entry level certification which offers you a general awareness of the key elements, concepts and terminology used in the ITIL service life cycle, including the links between life cycle stages, the processes used and their contribution to service management practices. We have scientifically developed each question in this Exam to offer for you a complete Preparation and a full coverage. This book will give you the opportunity to discover if you are ready to pass the exam, saving you time and money (the lowest price ever). After practicing all the book parts, you'll be ready to PASS the exam from the first try and avoid any risks. Who this Book is for: Students preparing for ITIL 4 Foundation certification exam

Who Knew ITIL Certification E-Learning This Quick and Easy Could Make You Look This Good. The Art of Service's courses are delivered by authorized trainers who are highly experienced in their field. As an accredited Course Provider we have delivered accredited training for many years. Our pass rates are consistently above the average. 'The Art of Service has dramatically changed the way we deliver employee training. We can now deliver more training at less cost to a wider audience in a shorter period of time.'
*On-demand eLearning: Don't pay over \$ 3,000.00 for a 5 day class room based course - you're out of touch with your work for 5 days and including the course fee: the costs are insurmountable - take the online learning option instead and study at your own pace. Course Description: This book and online learning course gives candidates a fast track route to the new ITIL Version 3 Expert Certificate. The aim of the course is to highlight the new topics in ITIL version 3 and the main differences from earlier ITIL versions. Managers will gain a strong understanding of the enhancements to ITIL best practice bought about through the version 3 refresh. The ITIL v3 Managers Bridge exam provides a fast track to gaining the ITIL v3 Expert certification. In this course, you gain the knowledge necessary to take the ITIL v3 Managers Bridge exam.In addition, this course covers new ITIL v3 content and introduces the Service Lifecycle, which forms the core of ITIL v3, spanning the five core volumes that provide an end-to-end view of IT, and its integration with business strategy. It also provides an overview of the main differences on topics known from earlier ITIL versions. This course has exercises and assignments spread throughout the course to reinforce the knowledge gained, it uses an engaging, interactive and flexible online approach to position the student to successfully complete the ITIL v3 Managers Bridge. Learning Objectives: At the end of this course, the learner will gain competencies in: * Service Management as a practice * Service Lifecycle * Generic Concepts & Definitions, Key Principles & Model * Processes * Functions * Roles & Organisation * Technology & Architecture * Implementation Considerations * ITIL Qualification scheme * Complementary Industry Guidance As well as preparing participants for the exam. Pre-requisites: Candidates must hold the ITIL v1 or v2 Service Manager Certificate or have at least 12 credits from ITIL v1 or v2 Foundation and Practitioner certifications. Delivery: The program combines presentations supported by accredited trainer audio. There are also quizzes and exercises to ensure learners are testing their knowledge and competency to enhance understanding of key concepts. Revision questions and a mock examination help to prepare for the examination. The examination is a 90 minute 'closed book' exam consisting of 20 complex multiple choice questions. The pass mark is 16/20 (80%) This program is an eLearning Program, your access details to the elearning course are in the book. Program Materials: * Access to presentations with trainer audio * The Art of Service ITIL v3 Managers Bridge Book * Exercises] Answers * Mock Exam questions*

IT certification exams require a lot of study and practice. Many of our customers spend weeks, if not months preparing for the exam. While most classroom training and certification preparation software do a good job of covering exam material and providing practice questions, summarization of the highlights and key study points is often missing. This book is intended to bridge the gap between preparation and the final exam. It is designed to be an easy reference that will walk you through all the exam objectives with easy to remember key points required to successfully pass the certification exam. It reinforces the key points, while helping you focus on the exam requirements. The benefits are multifold and can help you save hours of exam review, while keeping key concepts fresh in your mind before the exam. This critical review will help you with the final exam preparation touches and give you the confidence needed for the big day. Benefits of this exam countdown and quick review guide: 1. Focused approach to reviewing exam material - review what you must know 2. All key exam concepts highlighted and reinforced 3. Time saving - must know facts at your finger tips in one condensed version 4. Detailed explanations of all possible answers to practice questions to ensure your grasp of the topic 5 A full length simulation exam to determine your exam readiness