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edition. Many other processes are mentioned in the books in both the 2007 and 2011 editions. Pink Elephant has examined and compared the 2011 and 2007 ITIL books and glossaries to create a side-by-side comparison of the processes, functions and key activities referred to in the 2011 and/or 2007 editions.

Definitive ITIL 2011 & 2007 Edition Process & Function Lists

It: Provides definitions of the key terms and concepts used in ITIL 4; Presents detailed information in clear, user-friendly and easy-to-follow ways through tables, bullet points and diagrams; and Explains the key figures and diagrams in the ITIL syllabus. New for the ITIL 4 Edition : Fully updated to reflect the changes introduced in ITIL 4. New sections on the guiding principles of ITIL and ...

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As the standards grew in popularity, they went through several versions (ITIL V2, ITIL V3) with the most recent version released in 2011 – ITIL 2011. The ITIL processes according to ITIL 2011 are encompassed in five separate publications: Service Strategy, Service Design, Service Transition, Service Operation, and Continual Service Improvement.

The Essential Guide to ITIL Framework and Processes

ITIL Version 3 is now known as ITIL 2007 Edition. In 2009, the OGC officially announced that ITIL Version 2 certification would be withdrawn and launched a major consultation as per how to proceed. In July 2011, the 2011 edition of ITIL was published, providing an update to the version published in 2007.

ITIL - Wikipedia

ITIL is the most widely accepted approach to running effective IT/digital services and has been adopted by individuals and organizations across the world. ITIL helps define the direction of the service provider with a clear operating model and aligns services to the business strategy and customer needs.

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ITIL V3 (ITIL 2011) organizes the ITIL processes around the five service lifecycle stages: Service Strategy, Service Design, Service Transition, Service Operation, and Continual Service Improvement (see fig. 2). Each of the five stages is focused on a specific phase of the service lifecycle:

ITIL Processes | IT Process Wiki

While expanded, the ITIL 2011 structure remains essentially very similar to its previous interpretation, so it is now considered the current version 3 and the 2007 edition an extension of version 2. For those who earned ITIL V3 certification prior to ITIL 2011, no upgrade or bridging is required.

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