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It is a very valuable, excellent and suitable book for both educational and professional purpose bringing together history, concepts and practices on business process management.

Fundamentals of Business Process Management: Dumas, Marlon ...

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Six Sigma – a quantifiable method for
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The Fundamentals of Business Process Management

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We also added a new chapter on BPM
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and to take advantage of improvement
opportunities, e.g. reducing costs,*

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The authors of Fundamentals of Business Process Management make it clear that they believe that BPM is quite a bit more than BPMS. On the other hand, their book suggests that they believe students should be introduced to BPM as if it were a process redesign discipline. They have left out the process management!

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Back judgments with performance

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Prioritized Processes & Performance

Measures

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