

Comprehensive To Canadian Public Service Exams

Resistance against free trade agreements based on an expanded trade agenda, including issues related to intellectual property rights, trade in services and trade-related investment measures, has increased since the demonstrations at the WTO ministerial conference in Seattle in 1999. While the WTO Doha negotiations have broken down, the EU and USA are increasingly engaged in bilateral free trade agreements, building on this expanded trade agenda. Free trade strategies have increasingly become a problem for the international labour movement. While trade unions in the North, especially in manufacturing, have supported free trade agreements to secure export markets for their companies, trade unions in the Global South oppose these agreements, since they often imply deindustrialisation. The purpose of this volume is to understand better these dynamics underlying free trade policy-making. Academics, trade union researchers and social movement activists analyse these issues in detail in order to explore possibilities for transnational labour solidarity. This book was published as a special issue of Globalizations.

The impact of information technology (IT) on government in the last five years has been profound. Using the governments of Canada and Ontario (both recognized as international leaders in the use of IT) as case studies, Digital State at the Leading Edge is the first attempt to take a comprehensive view of the impact of IT upon the whole of government, including politics and campaigning, public consultation, service delivery, knowledge management, and procurement. Using the concepts of channel choice, procurement market analysis, organizational integration, and digital leadership, this study explores the inter-relationships among all these aspects of the application of IT to government and politics. The authors seek to understand how IT is transforming government and what the nature of that transformation is. In the process, they offer an explanation of Canada's relative success, and conclude with practical advice to politicians and public servants about how to manage IT in government more effectively. Based on new and original research undertaken over the last five years, the findings of this intriguing study will be of interest to those studying or working in the fields of public administration, political science, and information technology.

This review is the first to analyse e-government at the country level using a revised framework designed to capture the new challenges faced by countries today. It highlights the richness of initiatives and actions taken by Denmark in relation to a number of areas.

The Oxford Handbook of Canadian Politics provides a comprehensive overview of the transformation that has occurred in Canadian politics since it achieved autonomy nearly a century ago, examining the institutions and processes of Canadian government and politics at the local, provincial and federal levels. It analyzes all aspects of the Canadian political system: the courts, elections, political parties, Parliament, the constitution, fiscal and political federalism, the diffusion of policies between regions, and various aspects of public policy.

Integrating People Management into Public Service Reform

The Evolving Physiology of Government

Thatcher, Reagan, and Mulroney

Privatization of Public Services

The Case for a Comprehensive Canadian Space Law

OECD e-Government Studies Denmark: Efficient e-Government for Smarter Public Service Delivery

Thinking Government

This "how to" guide shows small to mid-sized local governments, whether in urban or regional settings, how to develop comprehensive emergency management plans with minimal expenditure of resources. Its modular, step-by-step approach also makes it an effective guide for non-experts and those interested in self-study. The book covers both preparedness planning and actual emergency management and includes these helpful features: Uses a modular approach to developing written plans, starting with the Preparedness Plan at the federal, provincial/state levels. At its core is the Emergency Management Plan, which is essentially the establishment and operation of the Emergency Operations Center that is central to any emergency. Instructions also cover other common plans: 1) Emergency Social Services 2) Emergency Public Information 3) Emergency Telecommunications 4) Evacuation 5) Hazard-Specific 6) Mutual Aid Agreements Takes novice emergency planners step-by-step through the four complete processes of mitigation, preparedness, response, and recovery for natural and human-made disasters. Gives tips for a staff training matrix and for developing a timetable of graduated exercises to test the written plan. Includes checklists, summaries, plan outlines, glossary, appendices that list online resources, and suggestions for career and professional development.

On February 6, 1920, a small group of public service employees met for the first time to form a professional association. A century later, the Professional Institute of the Public Service Canada (PIPSC) is a bargaining agent representing close to 60,000 public sector workers, whose collective efforts for the public good have touched the lives of every Canadian. Published on the centennial of PIPSC's founding, Leading Progress is the definitive account of its evolution from then to now--and a rare glimpse into an under-studied corner of North American labour history. Researcher Dr. Jason Russell draws on a rich collection of sources, including archival material and oral history interviews with dozens of current and past PIPSC members. The story that unfolds is a complex one, filled with success and struggle, told with clarity and even-handedness. After decades of demographic and generational shifts, economic booms and busts, and political sea change, PIPSC looks toward its next hundred years with its mission as strong as ever: to advocate for social and economic justice that benefits all Canadians.

Canadian public administration has provided a rich ground for examining the changing nature of the state. Currents of political change have rippled through the administration of the public sector, often producing significant alterations in our understanding of how best to organize and administer public services. This volume brings together some of the leading Canadian and international scholars of public administration to reflect on these changes and their significance. Providing a historical perspective on public administration in Canada, the volume examines the shift from a traditional model of administration to newer forms such as new public management and governance, and explores current debates and the place of Canadian public administration within a broader comparative perspective.

This new edition incorporates revised guidance from H.M Treasury which is designed to promote efficient policy development and resource allocation across government through the use of a thorough, long-term and analytically robust approach to the appraisal and evaluation of public service projects before significant funds are committed. It is the first edition to have been aided by a consultation process in order to ensure the guidance is clearer and more closely tailored to suit the needs of users.

Leading Progress: the Professional Institute of the Public

Canadian Public Administration in the 21st Century

Public Administration & Public Management

The Oxford Handbook of Canadian Politics

Managing Performance

Canadian Public Administration in Transition

The Canadian Experience of Public Sector Management Reform (1995-2002).

Chapter 13: "Manitoba civil service : a quiet tradition in transition", by Ken Rasmussen.

This edited volume details public branding and marketing from a global, comparative perspective. Place branding and marketing practices are now prominent in cities, states, nations, regions, and organizations all over the world. While disciplines such as hospitality management, tourism marketing, and business marketing have made inroads into understanding the intricacies of place branding, research in public administration and policy is still emerging. This volume fills that research gap. Including accounts from both the academic and practitioner communities, this book bridges the academic-practitioner divide and provides a holistic account of branding and marketing in public organizations as well as immediate application and lessons learned. The book takes an explicit public administration approach, focusing on a wide range of topics such as branding leadership, co-creation, stakeholder engagement, education, non-profit marketing and branding, and city administration. The book is divided into four sections. Section I highlights the process of developing and communicating public branding and marketing efforts. Section II focuses specifically on how social media and other digital technologies are used to communicate and evaluate place branding strategies. Section III centers on branding at the local government level. Section IV highlights how various stakeholder groups come together (or not) when participating in strategic branding efforts. Presenting various methodologies, approaches, and implications of place branding and marketing across differing social, cultural, political, and economic conditions, this book will be of use to scholars and students in public administration, tourism studies, and business administration as well as professionals and practitioners in the public branding and marketing field.

This OECD Integrity Review of Italy seeks to provide guidance on the implementation of key integrity and corruption prevention elements of Italy's anti-corruption law.

Thinking Government offers a 'one-stop' resource, perfect for courses on Canadian public administration and governance." - Evert A. Lindquist, University of Victoria

Demystifying Emergency Planning

In Search of a New Bureaucracy

Managing Conflict of Interest in the Public Sector A Toolkit

The Goss Government

Employee-management Relations in the Public Service

International Comparisons

Public Branding and Marketing

Since the inception of Canadian television in the early 1950s, documentary television has been misunderstood and often maligned by its critics. This book traces its history back to its roots in radio in the 1930s and 1940s and examines the variety of forms of documentary television that developed over the years.

Space is no longer the domain of national space agencies. Today, a significant majority of space activities are carried out by non-governmental entities, resulting in the accelerated evolution of space technologies and their applications. This operational shift from public to private does not mean, however, that governments are no longer relevant in this era of New Space. On the contrary: as the operational role of the state has diminished, its regulatory role has grown correspondingly. Acknowledging that the commercial landscape in space is an ever-changing one, this book explores how the Canadian government has adapted to the new commercial space landscape and whether it is prepared to fulfil its authorisation and supervision responsibilities as the regulator of Canada's space industry. The fundamental research question posed, therefore, is whether Canada's regulatory framework is appropriate given the increasing commercialisation of space. To best answer this question, the book provides a doctrinal analysis of Canada's historical space policy and current space laws, an empirical survey of the perspectives of those currently interacting with Canada's regulatory framework, and a comparative exploration of how other jurisdictions oversee commercial space activities. Motivated by legal, moral and economic considerations, the book recommends that Canada enact a comprehensive national space law and provides an annotated draft law for this purpose. By doing so, the book intends to spark a meaningful conversation on how Canada ought to fulfil its regulatory responsibilities, a topic previously unaddressed in public and academic discourse.

Globalization, innovation, market share, identifying visionary leaders and, particularly, talent management ...are just some of the issues that benefit from using assessment and development centres. Assessment Centres and Global Talent Management focuses on topics that influence the design of the assessment centre in terms of the competencies being assessed, the exercises that are used and the nature of the event, so that they can deliver what is required; often to change organizational culture and values. Practical examples and case studies are sprinkled throughout the book as international contributors explore cross-cultural implications, and consider how the design, development and use of assessment centres should be adapted to different cultures. Some of the world's leading researchers and practitioners outline their research into new applications for assessment centre methods, showing how they have used it to design and implement specific assessment and development centres. This is a book from which practitioners can see how science informs good practice, and scholars will find the 32 chapters a rich source of ideas for conducting research into emerging issues in the field.

This Public Governance Review offers advice to help Colombia address its governance challenges effectively and efficiently over time. It provides an assessment and recommendations on how to improve its ability to set, steer, and implement multi-year national development strategy.

Service Canada 1920-2020

Policy analysis in Canada

A New Look at an Old Idea

Assessment Centres and Global Talent Management

Selected Readings

A Global Viewpoint

Space Regulation in Canada: Past, Present and Potential

PublicServicePrep Comprehensive Guide to Canadian Public Service ExamsPublic Administration in CanadaSelected Readings

Representing the most extensive research on public employment, these two volumes explore the radical changes that have taken place in the configuration of national public services due to a general expansion of public employment that was followed by stagnation and decreases. Part-time employment and the involvement of women also increased as a component of the public sector and were linked to the most important growth areas such as the educational, health care and personal social services sectors. The two volumes that make up this study shed important insight on these changes. Volume 1 offers a unique internationally comparative multi-dimensional analysis of ten public service systems belonging to different families of major advanced western countries. It contains the most comprehensive and comparable quantitative analyses available anywhere of ten public service systems; Britain, New Zealand, Australia, Canada, the US, Germany, Spain, France, Denmark and Sweden. Volume 2 is a comprehensive analysis of the ten public service systems, with in-depth comparisons of the systems along eight dimensions including central-regional-local government employment proportions and the change of the services since the 1950s with respect to social composition (gender, minorities, elites, career groups). Scholars and professionals in the fields of public administration, politics and economics will find this two-volume compendium informative and practical. Public sector reform has moved on apace since the first of the Commonwealth Profile Series was launched in 1995 when the principles of New Public Management (NPM) were in an early stage of adoption.

A major study providing an assessment of the performance of the Queensland state Labour government since it was elected in 1989. Chapters were commissioned from the 20 contributors (mostly academics) to acquire a range of expert views independent of government. The project is structured into four main sections: Evaluating Reformist State Governments; The Political Regime; Administrative, Legislative and Regulatory Reform; Areas of Policy Reform. Includes original political cartoons by Lyndon Lyons, a bibliography and an index. The editors are researchers with the Centre for Australian Public Sector Management at Griffith University in Queensland.

The Green Book

Digital State at the Leading Edge

Government Restructuring and Career Public Service in Canada

Sources of Information for Research in Canadian Public Administration

Towards an Integrated Public Service

Free Trade and Transnational Labour

Services of General Interest Beyond the Single Market

Policy analysis in Canada brings together original contributions from many of the field's leading scholars. Contributors chronicle the evolution of policy analysis in Canada over the past 50 years and reflect on its application in both governmental and non-governmental settings. As part of the International Library of Policy Analysis series, the book enables cross-national comparison of public policy analysis concepts and practice within national and sub-national governments, media, NGOs and other institutional settings. Informed by the latest scholarship on policy analysis, the volume is a valuable resource for academics and students of policy studies, public management, political science and comparative policy studies.

This report is the first in a series of OECD country reviews that will look at public management reform and governance issues from a comprehensive perspective.

Using surveys and selected country case studies, this monograph identifies the factors driving human resource management reforms in the national public administrations of OECD countries.

This report proposes a practical, country-based framework for developing good governance indicators for programmes funded by the European Union.

OECD Public Governance Reviews OECD Integrity Review of Italy Reinforcing Public Sector Integrity, Restoring Trust for Sustainable Growth

The Principal-Agent Perspective

A Guide for Practitioners

Comprehensive Emergency Management for Local Governments

Reinforcing Public Sector Integrity, Restoring Trust for Sustainable Growth

OECD Public Governance Reviews Colombia: Implementing Good Governance

World Development Report 2004 Overview

Inclusive." --Résumé de l'éditeur.

Savoie considers the war of reform waged by the leaders of these major industrial countries. Reagan declared that he had come to Washington to "drain the swamp" of bureaucracy, and set up the Grace Commission to investigate the operation of the U.S. government. Thatcher and Mulroney were equally committed to reform and initiated wide-ranging changes. By the end of the 1990s, the changes were dramatic. Many governments' operations had been privatized in all three countries, and new management techniques had been introduced. In Great Britain, one observer judged that the changes were historically as important as the collapse of Keynesian economics. Is government now better in these countries, and was political leadership right in focusing on management of the bureaucracy as the villain? Savoie suggests that the reforms overlooked problems now urgently requiring attention and, at the same time, attempted to address non-existent problems. He combines theory and research based on sixty-two interviews, nearly all with members of the executive branch of the governments of Britain, Canada and the United States.

The demands associated with good governance and good public management are at an all-time high. Yet the discipline of Canadian public administration is in flux, and the time is ripe for an open and frank analysis of its state and possibilities. Canadian Public Administration in the 21st Century brings together emerging voices in Canadian public administration to consider current and future prospects in the discipline. A new wave of scholars has brought new energy, ambition, and perspectives to the field. In this book they take stock and build on established traditions and current trends, focusing on emerging, or reemerging, issues and challenges. The book identifies and analyzes the emergent research agenda in public administration, focusing on Canada to illustrate key concepts, frameworks, and issues. It consists of three thematically organized sections, exploring processes, structures, and principles of Canadian public administration. It addresses the broad, emergent trend in processes of service delivery or policy implementation generally referred to as the new public governance. It then critically examines the structural and institutional dimensions of Canadian public administration in light of recent directions in the field. A complete exploration of new principles, methods, values, and ethics in Canadian public administration research and practice rounds out the coverage. Bringing together emerging scholars, the book bridges the gap between established analytical traditions and novel theoretical and methodological approaches in the field. It proposes a new, more interdisciplinary public administration increasingly focused on governance and not solely on management. Commonwealth Public Administration Reform is a comprehensive resource for all those in public and private sectors and civil society who are engaged in reforming public administration. It includes in one volume the principal documents of major reform

initiatives in the Commonwealth Secretariat and the Commonwealth Association for Public Administration and Management. It draws on the richly diverse experience of the association's 54 member countries, large and small, developing and industrialised. The 2004 edition brings together the knowledge and experience of leading experts from around the Commonwealth and covers: Reform strategies; Democracy and Security; Public-Private Partnerships; Human Resources Management; Information Systems; Education and Leadership.

Charging for Public Services

PublicServicePrep Comprehensive Guide to Canadian Public Service Exams

Appraisal and Evaluation in Central Government : Treasury Guidance

External and International Law Dimensions

From National Public Service to Global Marketplace

Impacts for Employment, Working Conditions, and Service Quality in Europe

Building Better Public Services

The leading text on Canadian Public Administration providing comprehensive coverage of the political, policy and management dimensions of public administration.

Public services throughout Europe have undergone dramatic restructuring processes in recent years in connection with liberalization and privatization. While evaluations of the successes of public services have focused on prices and efficiency, much less attention has been paid to the impacts of liberalization and privatization on employment, labor relations, and working conditions. This book addresses this gap by illustrating the ways in which liberalization has contributed to increasing private and foreign ownership of public services, the decentralization of labor relations has amplified pressure on wages, and decreasing employment numbers and increasing workloads have improved productivity partly at the cost of service quality. Examining diverse public-service sectors including network industries, public transportation, and hospitals, and using international case studies, Privatization of Public Services covers a wide range of aspects of service provision, with particular emphasis on companies and workers. The result is a unique picture of the changes created by the liberalization processes in Europe.

This Toolkit provides non-technical, practical help to enable officials to recognise conflict of interest situations and help them to ensure that integrity and reputation are not compromised.

for decades, public service organizations have been under constant and growing pressure from citizens and stakeholders to provide more integrated, effective and accountable programs and services.

Governments are beginning to acknowledge that they can't own every issue and increasingly look to collaboration, networking and consultation at many levels as they design and develop policies, programs and service delivery mechanisms. Building Better Public Services explores the challenges facing public services in the 21st century, including the need for systemic cultural change, enhanced governance, evidence-informed policy and program design, and shared approaches to service delivery. Based on case studies and interviews, supplemented by first person experience, Building Better Public Services will take you inside the world of public services in Canada and the United Kingdom to explore capacity building successes and lessons learned. The book offers insights into innovations that will inform public servants as they work to improve services for citizens and gives directional advice and observations on the importance of public services leadership, an area rarely explored in business leadership literature.

Documentary Television in Canada

Public Sector Management in Canada

OECD Public Management Reviews: Ireland 2008 Towards an Integrated Public Service

Annual Report - Public Service Commission of Canada

A Toolkit

Public Administration in Canada

OECD Public Governance Reviews Poland: Implementing Strategic-State Capability

A perspective on the public sector that presents a concise and comprehensive analysis of exactly what it is and how it operates. Governments in any society deliver a large number of services and goods to their populations. To get the job done, they need public management in order to steer resources – employees, money and laws – into policy outputs and outcomes. In well-ordered societies the teams who work for the state work under a rule-of-law framework, known as public administration. This book covers the key issues of: the principal-agent framework and the public sector public principals and their agents the economic reasons of government public organization, incentives and rationality in government the essence of public administration: legality and the rule of law public policy criteria: the Cambridge and Chicago positions public teams and private teams public firms public insurance public management policy Public Administration & Public Management is essential reading for those with professional and research interests in public administration and public management.

This is the first book ever to assess comprehensively the impact of EU international agreements on services of general interest. Services of general interest remain high on the political and legal agenda of the European Union. However, the debates about the impact of EU law on services of general interest usually focus on internal market law such as the free movement of services, competition law, state aid rules and the law of public procurement. The external and international dimensions of the European legal framework for services of general interest are often overlooked. This book addresses the impact of international trade and investment agreements on public services and the role these services play in EU external relations. It shows that the inherent tension between establishing and securing undistorted competition on markets and the logic of public services exists in international economic law in a similar way as in EU internal law. Given the contentiousness of international trade and investment agreements as well as the EU's external policies, the issues discussed in this volume are timely and relevant and contribute to the ongoing debate about the future of services of general interest in the EU with fresh ideas and perspectives. Markus Krajewski is Professor of Public and International Law at the University of Erlangen-Nuremberg, Germany.

In recent years, concerns over the effectiveness of public administration have encouraged the widespread measurement and management of 'performance'. But is performance management an appropriate model for public sector organizations, and has it proved successful?

Moreover, how do the principles of performance management affect how public bodies operate, and the way they relate to the wider community? In this important text, the viability of performance management in public sector organizations is systematically assessed across a number of international case studies. The book provides a framework through which models of performance management can be understood in terms of both their impact within a public sector organization, and the effects that have been seen in countries with contrasting administrative contexts. Managing Performance – International Comparisons critically examines the effects of performance management models in the public sector, and assesses their future evolution. It is an important book for all students and researchers with an interest in management, public administration and public policy.

Public Accounts of Canada

Commonwealth Public Administration Reform 2004

Promise and Performance of Labor in Queensland

The State at Work