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Procedure Step 1. From Cisco Unified CM Administration, choose User Management > User Settings > User Rank . Step 2. Click Add New . Step 3. From the User Rank drop-down menu, select a rank setting between 1-10. The highest rank is 1. Step 4. Enter a Rank Name and Description . Step 5. Click ...

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In Cisco Unified CM Administration, use the User Management > End User menu path to configure end users. The End User Configuration window allows you to add, search, display, and maintain information about Unified Communications Manager end users. End users can control phones after you associate a phone in the End User Configuration window.

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Intercom Station, then add the phone hardware and configure extension number. Add new End User. User Management -> End User -> Add New.

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Forward All Calls Call Forwarding allows you to redirect all incoming calls from your Cisco IP Phone to another number. Step 1) Press the CFwdALL soft key (you will hear two beeps). Step 2) Dial the 4-digit extension to which all calls will be forwarded, OR Step 3) Dial the external number to which all calls will be forwarded (e.g., your cell phone).

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phone is [http:// /ccmuser](http://ccmuser). You should get a username and password prompt. Key in your username and password (not admin username/password) If you have forgotten the password, go to Step 2. Step 2: To do the following you would need the administrator access to CM.

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